



Energy and water saving review results in 15% cost savings

The Brief

Since opening, Wales Millennium Centre has attracted over 4 million visitors, making it the most visited tourism attraction in Wales.

On a massive 7 acre site, the range of demands by different productions in the 1900 seat Donald Gordon Theatre had resulted in wide variations in energy costs; especially at a time when the energy market was unpredictable. Like any efficient business, Wales Millennium Centre constantly reviews its operations and streamlines its services to ensure continued success - help us to get our utility costs under control was the brief to UES.

The Solution

- An independent review and restructure of energy tariffs along with the negotiation of rebates due to incorrect charging
- Continuous advice on energy efficiency measures for the Centre including the retail and restaurant tenants
- A detailed analysis and review of water use and waste streams

The Benefit

- The restructure of energy tariffs and negotiation of rebates resulted in a direct reduction in costs by 15%
- Reduced carbon emissions and greater understanding of carbon footprint
- Realisation of significant water bill rebates

“Working with UES on a shared benefit basis, we have been able to draw on their in depth industry knowledge and independence to secure the very best deal for our business while also, importantly, reducing our environmental impact”

Brian Loudon, Director of Operations



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